

March 27, 2020

To our customers and business partners

Covid-19 contingency plans at the Micro Systems Technologies Group

The Micro Systems Technologies (MST) Group is keeping a close eye on the current situation with regard to the impact and spread of covid-19 and seeking to react to current events as appropriately and transparently as possible.

Protecting the health of our employees, customers and partners is our top priority. In order to guarantee this protection and maintain the supply chain for our customers, we have implemented many measures and are following the recommendations of Governments:

- Business travel has been halted or reduced to an absolute minimum.
- Shift plans in productions have been optimized in order to minimize contact between employees.
- Staff at all sites are working from home wherever possible. Mobile working has been set up on a rolling basis so that changing parts of the teams are on site at the office. Clear deputization regulations have been defined for all positions.
- We have switched to virtual meetings, both internally and externally.
- Our IT infrastructure has been upgraded to optimize and expand mobile working.
- The hygiene regulations have been tightened at all workplaces and consistent verification thereof has been increased.
- Special safety measures are in place for at-risk groups.
- Spare-part procurement has been stepped up in order to avoid production bottlenecks.

From our current perspective, our productions look well supplied with basic and raw materials as well as relief supplies. However, we are checking and analyzing the situation continuously.

We thank you for your trust, and wish you all the best and good health in these extraordinary times.

Best regards,

Micro Systems Technologies Management AG



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